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Pentair Pool Products Adds 5,000 Documents Per Day to Document Management Database

Sanford, NC. Since implementing **DocLib**, the Integrated Document Management solution, Pentair has dramatically increased their level of customer service. “We can quickly locate any document electronically, and we have eliminated the timely process of calling plant to plant to locate documents,” says Becky Martin, IS Manager for Pentair. Pentair Pool Products is a leading manufacturer of pool products including pumps, filters, heaters, lighting systems and controls.

“The integration with **MFG/PRO** was critical for us,” explains Becky. “When you are processing over 5,000 documents per day, you need a system that can take the MFG/PRO generated documents and reports and send them to the database without significant user assistance. Surprisingly, we have also found that tracking EDI inbound customer orders is easier. We just print a status report to DocLib and it is easily accessible to everyone.” Pentair also scans receiving documents, packing slips, customer purchase orders, handwritten documents, word files, and other documents for easy access and reprinting. “Once DocLib was implemented it was amazing how quickly our users embraced the process and have come to depend on this new level of efficiency,” explains Becky. “Our users view DocLib as a primary tool in assisting customers.”

DocLib is a powerful integrated document management solution. You can see for yourself the many exciting features via a web demo. See how easily documents can be scanned and stored in the database; how keywords are assigned and documents are retrieved using keywords, or how to search on any word in any document using the powerful full-text search module. You will see how MFG/PRO generated forms and reports are automatically sent to the database, and keywords are automatically assigned; how notes can be attached to stored documents and how these notes are flagged and viewed. If you can invest one hour to a web demo, you may be saving your company time and money. To schedule a web demo, contact rjr@pics.com.

DocLib is available from PICS (Professional Implementation Consulting Services, Inc.) for all versions of MFG/PRO as well as a stand alone Document Management Solution. Headquartered in Mt. Holly, New Jersey, PICS has been serving the MFG/PRO community since 1995. PICS offers DocLib and other software packages, MFG/PRO customizations, business analysis, web development and implementations.

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For more information about PICS visit <http://mfgpro.pics.com>

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